



HANNAH'S HAVEN;

a Teen Challenge Center

"...and the Lord remembered her." -1 Samuel 1:19b

P.O. Box 14724 • Greensboro, NC 27415 • (336) 656-1066
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INSTRUCTIONS TO FAMILIES AND SPONSORS OF HANNAH'S HAVEN STUDENTS

1. Please do not bring or send tapes, videos, newspapers, magazines, books or burned CD's. She has too much homework, Bible Study and other required reading pertaining to Christian character development to occupy her time.
2. Please do not bring or send food unless you prepare enough for all students.
Approval to bring food must first be received from the Director.
3. Students are only allowed to receive mail from immediate family members only (**no buddies, boyfriends, fiancés or otherwise**). Mailing can begin immediately. Mail should be addressed to the student at: (Student Name), Hannah's Haven, PO. Box 14724, Greensboro, NC 27415. **All packages should be mailed to 5432 Yanceyville Rd Browns Summit NC 27214.*Please do not take mail from the student when you are here on a visit or allow her to send mail while on a pass.**
4. Please do not bring guns, knives, cigarettes, chewing tobacco, alcohol, or illegal drugs onto the property of Hannah's Haven. Failure to comply with this could result in cancellation of visitation privileges, disciplinary action or dismissal. Students caught with these items are subject to disciplinary action or dismissal. Photographs of immediate family are permitted only, no photos of boyfriends or fiancés.
5. **Please do not give anything to a student on your visit. If you have personal items for her it must be given to the staff on duty and the staff will dispense the items as it is appropriate.** It is your responsibility to seek out and give these items to the staff person on duty. **Items cannot be brought during events or visits outside Hannah's Haven facility.** Failure to comply with this could result in cancellation of visitation privileges, disciplinary action or dismissal.
6. Students may receive calls or call family members **after completing two full weeks in the program;** for Example, if a student enters the program on a Saturday she will be eligible for calls on the Sunday following the 14 days. She may be reached by calling 336.656.1066. She is only allowed to receive or make one (1) fifteen-minute phone call on Saturday and Sunday only, from 1:00 p.m. until 5:00 PM from her family. Only emergency calls are allowed during the week. Emergency calls must be placed to the Staff. The only exception to this is if she has a probation or parole officer that must get in touch with her. **Please do not allow her to use your cell phone while you are here on a visit.** Failure to comply with this could result in cancellation of visitation privileges, disciplinary action or dismissal. If Hannah's Haven has a ministry engagement during phone calls they may be canceled for that afternoon, but we will try to provide prior notice if this happens.
7. Please do not cater to her every wish. We are trying to teach the women that money and material things are minor in the Kingdom of God. Her needs are being met here. The only items that we request you help the student with are "HE" clothes detergent for her laundry and any specific personal hygiene items she may need. We have a supply of items here and are happy for her to use what we have. If you have any questions about this, please call the Office first.
8. **Students are eligible to only receive visits from family members after they have completed 3 weeks in the program. You must call the Director by the Wednesday or Thursday before the weekend for which a visit is being requested.** Visits are limited to the second and fourth Saturdays 1:00 PM to 5:00 PM. All visitors must leave the site before 5:00 PM. All purses, personal belongings and cell phones must be left in the car or in the office.
9. We ask that you keep a safe distance between you and her while she is here in the program. Due to the nature of dependency, some family members may be dealing with unhealthy co-dependency (needing to be needed) issues.
10. If you leave the premises for a smoke you cannot return. The smell of smoke is a "trigger" for most of our students.